

MANAGEMENT SYSTEM CERTIFICATE

Certificate no.: 10000459403-MSC-UKAS-FIN Initial certification date: 07 February 2020 Valid: 08 February 2023 – 07 February 2026

This is to certify that the management system of

Tietoevry Tech Services Finland Oy

Keilalahdentie 2-4, 02150 Espoo, Finland

List of certified sites provided upon request.

has been found to conform to the IT Service Management System Standard: **ISO/IEC 20000-1:2018**

This certificate is valid for the following scope:

The IT Service Management system of Tietoevry Tech Services Finland Oy supporting the provision of Cloud & Infrastructure services in accordance with the service catalogue.

Place and date: London, 27 May 2024





For the issuing office: DNV - Business Assurance 5th Floor, Vivo Building, 30 Stamford Street, London, SE1 9LQ, United Kingdom

Erie Koek Management Representative

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.

ACCREDITED UNIT: DNV Business Assurance UK Limited, 5th Floor, Vivo Building, 30 Stamford Street, London, SE1 9LQ, United Kingdom - TEL: +44(0) 203 816 4000. www.dnv.co.uk